



BlueCross BlueShield of Illinois

# Looking for a Doctor in Your Network?

Provider Finder® is the quick and easy way to locate doctors and hospitals.



Provider Finder is a convenient way to locate doctors and hospitals in your network. You can filter the search results by provider type, specialty, ZIP code, language and gender. Plus, get door-to-door directions with Google Maps™. It's now faster and simpler to do than ever before!

## Find a Doctor Online

- Go to **bcbsil.com**.
- From the home page, click the **Find a Doctor or Hospital** tab.
- Click **Find a Doctor with Provider Finder**.
- Enter the state where you live and click **Start Search**.
- Select your plan network. Check with your employer if you aren't sure which network is yours.
- To see if your doctor is in the **Limited Network** search the **Blue Choice PPO [BCS]**.

## Get the App

Access the same quick and easy search features on the go with the BCBSIL app.

Text **BCBSIL** to 33633 to get the app.\* Or download it from the Apple Store or Google Play.

\* Message and data rates may apply. Terms and conditions and privacy policy at [bcbsil.com/mobile/text-messaging](http://bcbsil.com/mobile/text-messaging).

## Using Provider Finder is an easy, fast and secure way to find:

- Family doctors
- Specialists
- Urgent care centers
- Hospitals
- Pharmacies
- Imaging centers (X-rays, MRIs)
- Behavioral health professionals
- Labs



Quality health insurance designed to give you access to a value-based network of contracting physicians and hospitals at an affordable cost.



The Blue Choice Select PPO benefits plan gives you the freedom to self-direct your care without having to select a primary care physician or obtain a referral for specialist care. Benefit plans within the network are designed to include deductibles and copayments for certain services.

You and your covered family members can receive care from any licensed doctor, hospital or other provider. However, when you use a contracting Blue Choice PPO network provider, you will pay less out of pocket, you won't have to file any claims and you will receive the highest level of benefits. If you use a doctor or hospital in Illinois but outside the network, you'll still be covered, but your out-of-pocket costs will be significantly higher.

- BCBSIL is a trusted name in health care benefits. Blue Choice Select PPO has advantages and benefits that you can count on such as a select choice of network hospitals, physicians and specialists.
- A broad range of health care benefits, including emergency room care at any hospital, physician office visits and maternity services.
- Prescription drug coverage offered as additional benefit option.

\*Chicago Metro counties include Cook, Lake, McHenry, Dupage, Kane, Grundy, Kankakee, Kendall and Will. Quad Cities counties include Bureau, Hancock, Henderson, Warren, Whiteside, Henry, Mercer and Rock Island.

## Out-of-State Coverage

You and your covered dependents have access to health care benefits when traveling out of state under the BlueCard® PPO Program. Blue Cross and Blue Shield (BCBS) Plans throughout the country have established PPO networks of independently-contracted doctors, hospitals and other health care providers. Obtain information by calling the customer service telephone number on the back of your ID card, or the BlueCard Access telephone number at 800-810-BLUE (2583). All you need to do is show your ID card with the suitcase logo to the doctor or hospital.

You will be responsible for any applicable copayment or deductible and coinsurance amounts, in addition to any services that are not covered or not approved by BCBSIL.

## Get support and the guidance tools needed for informed health care decisions:

- Blue Access for Members<sup>SM</sup> – a secure, online service where you can:
  - access confidential claim information, view Explanation of Benefits statements and confirm coverage.
  - search for a contracting physician, hospital or other health care provider.
  - review a hospital's outcome data, based on specific diagnoses and procedures.
- BCBSIL's Customer Service team, which promptly addresses your questions and helps you understand and use your health care benefits.

## Get access to health and wellness programs, including:

- Blue365® Member Discount Program\*

The Blue365 Discount Program offers exclusive health and wellness deals to BCBSIL members, including discounts from top national and local retailers on fitness gear, gym memberships, family activities, healthy eating options and much more.

- Lifestyle Management\*\*

Our Lifestyle Management programs provide tools and information, which may help you lose weight, quit smoking or reduce your risk for developing heart disease, stroke or diabetes.



### Why Blue Choice Select PPO works

- Access to a defined network of independently-contracted providers, including over 15,000 physicians and 62 hospitals in the Chicago and Quad Cities service areas
- Access to a full range of participating ancillary services, such as home health care, hospice, private duty nursing, surgery centers and skilled nursing facilities
- Self-directed care
- Health and wellness programs\*\*
- Web and mobile tools

\*Blue365 is a discount program only for BCBSIL members. This is NOT insurance. Some of the services offered through this program may be covered under your health plan. Please check your benefit booklet or call the customer service number on the back of your ID card for specific benefit facts. Use of Blue365 does not change your monthly payment, nor do costs of the services or products count toward any maximums and/or plan deductibles. Discounts are only given through vendors who take part in this program. BCBSIL does not guarantee or make any claims or recommendations about the program's services or products. You may want to talk to your doctor before using these services and products. BCBSIL reserves the right to stop or change this program at any time without notice.

The relationship between these vendors and Blue Cross and Blue Shield of Illinois (BCBSIL) is that of independent contractors. BCBSIL makes no endorsement, representations or warranties regarding any products or services offered by Blue365 discount program vendors.

\*\*Review your benefit booklet to determine the specific benefits offered under your health plan. Lifestyle Management is part of BCBSIL's Blue Care Connection®.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

226646.0414